



Town of Amherst

Opt-in letter

The Town of Amherst is pleased to introduce our electricity supply program, Amherst Community Power Aggregation (“CPA”) program with electricity supplier Direct Energy Services, LLC (“Direct Energy”). Please read on to learn about the program and your options for participation. You can also learn more at a community meeting on Monday 02/24/2025 at 6.30 pm at Town Hall, 2 Main St. Amherst.

Our records show that your electricity account is served by a competitive supply contract. Therefore, your account is not eligible for automatic enrollment in the program, but you can opt in to join the program starting April 2025. Please check with your current supplier before enrolling to avoid possible early termination fees on your current contract. Changes made to your supplier will be effective on your next available monthly meter read date.

There is no cost to participate in the program. If you do participate, you can change products or leave the program at any time without penalty.

Amherst CPA is a town-operated group purchasing program that pools the electric use of residents and businesses in order to provide competitively priced options. The Board of Selectmen approved this program in December 2023. The Plan was approved by Amherst voters at Town Meeting 2024, and by the NH PUC as required under NH RSA 53(E).

If you participate in Amherst CPA, it will change the source and cost of your electricity supply. It will not affect the cost or quality of service for the delivery of electricity from the utility, Eversource.

The table below shows pricing and other information for Amherst’s electricity supply options and a comparison to Eversource’s current “Default Service”.

	Eversource Default Service	Amherst Default	Amherst Basic	Amherst 50%	Amherst 100%
Price					
Residential & Commercial	8.929 ¢/kWh	8.88 ¢/kWh	8.84 ¢/kWh	10.30 ¢/kWh	11.95 ¢/kWh
Total Renewable Energy	25%	26%	25%	50%	100%
Duration	February 2025 to July 2025	April 2025 to October 2025	April 2025 to October 2025	April 2025 to October 2025	April 2025 to October 2025

The Amherst Community Power program cannot guarantee savings for the entire contract term because Eversource’s Default Service rates are not known for the entire contract term. Renewable energy percentages above are rounded to the nearest whole percent.

HOW AMHERST COMMUNITY POWER WORKS

- If you participate in Amherst's program, the impact on your electricity bill from Eversource will be:
 - The supplier portion of the bill will change to reflect your participation in Amherst's CPA program.
 - Eversource will continue to provide all Delivery Services, including responding to power outages, and Eversource will continue to send you the electricity bill.
 - Customers that receive a discount on their electricity bill through the Electric Assistance Program (EAP) will continue to receive their benefits.
- **Group net metering hosts, and all customers with solar panels that receive monetary credit for supply on their electric bill, should not participate in the program at this time** to avoid losing the supply portion of their credit. All net metering customers should make an informed decision regarding participation in the program before enrolling. See the net metering FAQ on the program website or call our net metering helpline at (877) 877-1670 ext. 3 for additional assistance.
- **Budget billing** customers will continue to receive budget billing for the Delivery Services portion of the bill.
- **Pricing:** Program prices apply to service beginning and ending on the days of the month that your meter is read. Any applicable taxes will be added by Eversource to your bill. The town will announce price changes at least 30 days before any such price change takes effect. Product details will always be available at the town's website for the program: <https://standardpower.com/communities/Amherst>
- **Renewable Energy:** All program options include renewable energy to meet the State of New Hampshire's Renewable Portfolio Standard (RPS). Amherst Default adds 1% voluntary renewable energy to the RPS. Amherst 50% and 100% add voluntary renewable energy to total 50% and 100% renewable energy, respectively. All voluntary renewable energy comes from sources that qualify as NH Class I, the State's designation for new renewable energy located in or imported into New England.

NEXT STEPS

To join the Amherst program: Call our program's electricity supplier, Direct Energy Services, LLC at (866) 968-8065, or submit a request for the program default rate or an optional product at <https://standardpower.com/communities/Amherst>.

If enrolled in Amherst's program, at any time in the future you may still opt-out of the program, without penalty, or switch to another Amherst option by calling the supplier or using <https://standardpower.com/communities/Amherst>

QUESTIONS & SUPPORT

- For information or customer support about Amherst's program, please visit <https://standardpower.com/communities/Amherst>, or call the supplier at (866) 968-8065.
- If you have questions about the Delivery Services portion of your bill or about Default Service supply, contact the utility Eversource at (800) 662-7764 or by visiting [Eversource.com](https://eversource.com)