Community Power
Guidance for Residential Net Metering Customers
2.13.2025

Introduction:
Community Power is a municipal program designed to deliver stable competitive prices and more renewable energy options to electric customers. All customers receiving utility default supply including net metering customers are eligible for automatic enrollment in the program and will be enrolled unless they opt out prior to the deadline. **Group Net Metering hosts and customers receiving monetary credit on their electric bills should opt out promptly to avoid potentially significant loss of supply credit on your electric bill.** Other customers may benefit from participation in the program. All customers should make an informed decision regarding their participation.

Net metering benefits may accrue due to stable competitive program rates and renewable options. Benefits will vary based on the applicable net metering tariff and seasonal production and electricity use, recorded on Eversource bills as 'sales' and 'purchases.' This is a guide to help net metering customers make an informed choice about participating in Community Power based on your own system and goals.

Summary Table:

	Eversource Default	Community Power				
		NEM 1.0 (original tariff, older systems with full kWh bill credits)	NEM 2.0 (all other systems)		Group Net Metering	
			Purchases > sales	Purchases < sales	Group Host	Group Member
Banked credits	keep	keep	keep	keep	keep	na
New t&d credits	yes	yes	yes	yes	no	na
New supply credits*	yes	yes	no	no	no	na
Access to cash payout	annually	no	no	no	no	na
Recommendation*		*Stay in/proceed to automatic enrollment in Community Power*	*Assess benefit of Community Power program participation*	*Opt out. Optionally consider annual cost/benefit and other goals*	*Opt out*	*Stay in/opt into Community Power*

**Customers should make their own decision regarding participation in the program.

1. **Banked credits:** All net metering customers keep their current bank of kWh credits or dollars. All earned kWh credits or dollars are applied to reduce the cost of future bills, just like today.

2. **Cash Payout:** Net metering customers with a large cash or kWh balance may want to request a payout from Eversource before joining the program. Once enrolled, and while participating in Community Power, customers will not have access to a payout from Eversource, but they can opt out and return to Eversource to do so.

Customers eligible for a cash payout should consider requesting a cash-out prior to enrollment in Community Power.

3. **NEM 1: Also called 'original tariff', these are older systems typically built before 2018 that receive full kWh credit on their electric bills.** NEM 1 customers that participate in the program will continue to receive full kWh credits, and credits will be applied monthly as usual. NEM 1 customers in the program can choose the default or an optional product with more renewable energy. NEM 1 customers whose purchases exceed their sales may benefit from a difference in program and utility default rates.

   NEM 1 customers can proceed to enroll in Community Power.

4. **NEM 2: This includes all new systems. These customers receive monetary credit on their electric bill.** NEM 2 customers that participate continue to receive the T&D monetary credit on their electric bill but not the more significant supply credit. This monetary loss can be significant in months when sales would exceed purchases, especially in the summer months, and it is not recoverable.

   NEM 2 customers with sales that exceed purchases in one or more months of the year as listed on their monthly electric bills should opt out of Community Power.

   NEM 2 customers with purchases that exceed sales in every month including summer months may assess individual monetary benefit/cost on a monthly and annual basis along with other goals for participation.

5. **Group Net Metering Hosts must opt out of the program.** Group members can proceed to automatic enrollment without loss of benefits.

   Group Net Metering Hosts should opt out of the program promptly by calling the supplier and/or the utility. Group members may participate in the program.

If after reading this guide you still have questions please call our net metering support line at 877-877-1670 ext. 3.